

Penn Hills Rising Community Census Outcomes What is the Top Issue in Penn Hills?

Top Issue In The City	Top Issue Category
Cost of living	Affordability
Affordable housing	Affordable Housing
Affordable housing	Affordable Housing
No area to really enjoy like parks, cafes, etc. something that attracts people to the area	Amenities
A REAL ANIMAL SHELTER!!!!	Animal Shelter
Business areas depressing appearance, landscaping is let go	Commercial Property Upkeep
businesses leaving empty buildings, seems like to much red tape and taxes preventing merchants from coming to Penn Hills	Commercial Property Upkeep
empty buildings in the Penn Hills plaza	Commercial property upkeep
Empty storefronts and not enough decent restaurants.	Commercial property upkeep
Get stores back in the empty store fronts in the Penn Hills Shopping center	Commercial Property Upkeep
It just looks old and forsaken. Businesses never stay or they leave. I've watched Penn Hills Shopping Center go from a bustling place to shop to a place I never go to.	Commercial property upkeep
Shopping Center needs a new parking lot and facelift. Need more stores to shop.	Commercial Property Upkeep
Unkept businesses, litter, lack of local bar/restaurants, crime, homes being flipped for rentals-lack of community pride - aesthetics.	Commercial property upkeep
communications from official types and among different neighborhoods	Communication
Communitcation	Communication
Poor road conditions. No notifications when construction is happening along frankstown and rodi roads.	Communication
Start.with modernizing the website	Communication
Community center located in center of Penn Hills. Pickleball courts	Community Center

Top Issue In The City	Top Issue Category
Need a Community Center for our kids like a Boys & Girls Club to help the kids get off the streets and to help control the gun violence Why not turn our old Penn Hills Municipal Building on Frankstown Road into this center. Its on the main drag and easy to get to	Community Center
Community events new shopping/eateries	Community Events
Image (school district and neighborhoods)	Community Image
An unfair negative perception of Penn Hills. We have many great people that go over the top to help each other but that is not what our community is known for. Instead the negative things take up to much attention. I recognize that is part of what Penn Hills Rising is tying to address, but the name itself already implies that we are fallen and need to try and rise back up. While not necessarily untrue, in continues to feed that negative perception.	Community Image
Bad news reporting	Community Image
Breaking the negative stigma of what it's like to live in Penn Hills.	Community Image
General reputation by outsiders	Community Image
Image in the media	Community Image
Penn Hills horrible reputation	Community Image
People outside of Penn Hills think it is a bad place to live. It is not. I think the breakdown of the family has caused problems in Penn Hills as well as in the rest of America. I am not sure anything can be done about what is happening here.Penn hills needs to maybe requisition the state to add vocational education instead of sending our kids to charter schools. The school district is spending a fortune on charter schools. I do not know what the process is to do this.Vocational education is the way of the future. That 40 year cycle has turned around. We need to approach our children in a different way and keep them off the streets. All kids are not college material. There are many seniors here. We used to love our YMCA. It is gone. It used to be a great place to go.The senior center closed. The area has become depressed and I do not want to see it go the way of the Mon Valley. I am not sure what the answer is to this question.	Community Image
Perception	Community Image
Perception	Community Image
Poor reputation and image	Community Image
the negative image Penn Hills has had for many years, especially the school system	Community Image
Apathy of some	Community Participation
Apathy, litter	Community Participation
Civic responsibility	Community Participation
Getting people to care about their community.	Community Participation
No one cares, even elected officials.	Community Participation

Top Issue In The City	Top Issue Category
voting	Community Participation
Absent landlords	Corporate rentals
Absentee Ownership, not monitoring their property.	Corporate rentals
Section 8 absent landlords	Corporate rentals
Crime	Crime

Тор	Issue	Catego
-----	-------	--------

Top Issue In The City	Top Issue Category
Crime	Crime
Crime - Burglary, Vandalism, Robbery, Theft, Drug Use/Abuse, Drug Dealing	Crime
Crime - drug traffic.	Crime
Crime & Drugs	Crime
Crime , drugs and street repair	Crime
Crime and daytime roadwork	Crime
Crime and depressed economy / no real plan to build economy.	Crime
Crime and drug issues. However. I believe the police are very responsive to people.	Crime
Crime and drugs	Crime
Crime and families leaving PH	Crime
Crime and feeling safe and how horrible the litter is! Abandoned homes and businesses. It looks like a hood it's so run down with litter and damaged street signs and just unappealing overall.	Crime
Crime and lack of businesses	Crime
Crime and lack of things for youth to do	Crime
Crime and run down or about abandoned home	Crime
Crime and shootings	Crime

Top Issue In The City	Top Issue Category
Crime and trustworthiness of the fire departments.	Crime
Crime and violence	Crime
Crime and violence. Texting and driving.	Crime
Crime and youth boredom	Crime
Crime at night	Crime
Crime control	Crime
Crime control. Horrible education and use of school funds	Crime
Crime has increased	Crime
Crime of all types in Penn Hills is much higher than we're all comfortable with.	Crime
crime of various types	Crime
Crime overflows from other areas	Crime
crime prevention	Crime
Crime rate	Crime
Crime rate and quality of education in schools	Crime
Crime rates going up, my sister's car was broken into last year	Crime
Crime rates increasing or perhaps that's just an illusion. I don't know; it seems as though that's all I hear about our community on the news is crime or bad news. I'm also concerned about the educational system and our kids' performance.	Crime
Crime reports	Crime
Crime!	Crime
Crime*	Crime
Crime, declining property appearances	Crime
Crime, deplorable roads, vacant houses, litter	Crime
Crime, disrespect	Crime
Crime, Gangs,	Crime
Crime, gun violence	Crime
Crime, high taxes, bad school district	Crime
Crime, lack of respect for authority, drugs	Crime
Crime, lack of road repair, wooded areas not maintained. Need better signage in the area.	Crime
Crime, no credible leadership, poor services from republic waste	Crime
crime, potholes	Crime

Crime, schools

UPDATE AS OF **4/11/2024**

Crime

Top Issue In The City	Top Issue Category
Crime, trash/littering, Dilapidated/defunct businesses	Crime
Crime, vacant storefronts, need for road & sidewalk improvements	Crime
Crime,roads, empty stores,taxes	Crime
Crime/safety	Crime
Crime/things for young folks to do	Crime
Crime; guns	Crime
Crime; image of being an unsafe place to live. Lack of small businesses, especially sit down, family restaurants.	Crime
Crimes I hear on the news in other parts of Penn Hills, trash along roads	Crime
Gun and gang violence	Crime
Gun control	Crime
Gun violence	Crime
Gun violence and access to basic necessities.	Crime
Gun violence, afraid to go outside anymore	Crime
guns	Crime
Guns & drugs	Crime
Guns and violence, mental health issues, depression	Crime
High crime/ High sewage	Crime
Homicides	Crime
Improved gun control. It is getting worse	Crime
Increased community violence. General upkeep of some homes and businesses.	Crime
Increased crime over the years	Crime
Increased violence and poor schools	Crime
Increasing crime	Crime
Increasing crime	Crime
keep crime and drugs out	Crime
Lawlessness	Crime
Lawlessness	Crime

Top Issue In The City	Top Issue Category
Negative effects of changing times in our world crime, housing, poor performing schools	Crime
Perception of crime	Crime
Pockets of gun violence and drugs	Crime
Police being shot	Crime
Reducing violence and negative reputation in the region.	Crime
Rising crime and not enough code enforcement.	Crime
Rising crime rate.	Crime
shooting and killing	Crime
Shootings	Crime
Shootings	Crime
There's been more shootings	Crime
Unsafe, high crime	Crime
Violence	Crime
Violence - need more positive outlets for youth	Crime
Violence and lack of recreation options	Crime
Violence drugs	Crime
Violence, guns	Crime
Debt and taxes	Debt
Debt from new high school that you can't attract new residents to attend to to crime and poor rating Sewage cost	Debt
School debt/taxes (peculiar to Penn Hills) and the political dissension/citizen apathy (world wide)	Debt
The 172 million dollar debt issue	Debt
Lack of diversity and commitment to community	Diversity
Drug abuse/addiction, and crime(s) reporting of theft, sometimes (God-forbid) shootings which occasionally happen are HUGE issues	Drugs

Top Issue In The City	Top Issue Category
Drug addiction	Drugs
Drug related crime	Drugs
Drugs	Drugs
Drugs	Drugs
Drugs and crime	Drugs
Economic development and safety issues	Economic Opportunity
Economic opportunity	Economic Opportunity
Getting help and not being told I am overqualified financially	Economic Opportunity
Income disparity	Economic Opportunity
Increase tax base of business and homes.	Economic Opportunity
Lack of employment and ability to afford housing.	Economic Opportunity
Lack of financial means for many families	Economic Opportunity
Need for a growing economy so people can own homes and maintain homes for a thriving, growing community. Safety. More sidewalks. More access to public bus system. Park ad ride locations near bus stops	Economic Opportunity
Not thriving	Economic Opportunity
Losing electricity every time the wind blows.	Electrical Service
Bamboo and hun violence	Environment
Clean up of shrubs, bushes, garbage and rift raft for safety reasons.	Environment
Unfairness of the Community Block Grant	Federal Funding
Funding for VFDs	Fire Department Funding
Lack of funding to volunteer fire dept	Fire Department Funding
Food scarcity and lack of fresh local food available at reasonable prices.	Food access
group homes mixed in with home owners	Group Homes
As noted above and encouraging home ownership.	Homeownership
Abandoned or blighted properties res & bus	Housing Upkeep
Blight	Housing Upkeep
Blight and community pride	Housing Upkeep
Blight in some areas	Housing Upkeep
Code enforcement	Housing Upkeep
Code enforcement	Housing Upkeep
Code enforcement	Housing Upkeep

Page 8 of 30 **REPORT 19**

Top Issue In The City	Top Issue Category
code in enforcement or a department to following up in homeowner cleanup.	Housing Upkeep
Condition of properties	Housing Upkeep
Curb appeal	Housing Upkeep
Curb appeal on rental properties	Housing Upkeep
Decline of some neighborhood	Housing Upkeep
Disrepair of property snd businesses closing	Housing Upkeep
Home maintenance	Housing Upkeep
House and property upkeep	Housing Upkeep
lack of inforcement of trash receptacles	Housing Upkeep
Neighbors with dilapidated unlivable abandon that is not a houses.	Housing Upkeep
No codes being enforced	Housing Upkeep
no enforcement of codes	Housing Upkeep
Not taking care of homes and property.	Housing Upkeep
Our most pressing issue is low income housing and residents who do not take care of their property.	Housing Upkeep
People don't value their home anymore	Housing Upkeep
Poorly maintained properties throughout the community, i.e. v non-enforced code issues	Housing Upkeep
Repairs to buildings	Housing Upkeep
Run down areas	Housing Upkeep
Run down homes or vacant lots	Housing Upkeep
Run down looking	Housing Upkeep
See above response.	Housing Upkeep
The decline in the appearance of the neighborhoods and streets. The lack of entertainment for youth. The quality of education. The lack of incentives for businesses to locate here. The general pettiness of the political leaders.	Housing Upkeep
Too many irresponsible home occupents	Housing Upkeep
Upkeep of properties	Housing Upkeep
Beside the deer, property values	Housing Values
Age of water system and costs associated with it.	Infrastructure
Poor infrastructure, space wasted for parking lots (looking at you, Alcoma Plaza and Penn Hills Shopping Center), low walkability and almost no public space	Infrastructure
Sewer lines, racist police	Infrastructure
Water lines and power outages	Infrastructure

JACKSON/CLARK PARTNERS

Page 9 of 30 **REPORT 19** **Top Issue In The City**

Top Issue Category

Employment issues, attitudes, non courteous	Jobs
Jobs	Jobs
Need more good jobs closer to here	Jobs
Land lord's treatment of renters	Landlords
Bringing people and their talents together to solve common problems. There is some divisiveness, even among community leaders.	Leadership
The most pressing issue in Penn Hills would be to build affordable homes in the Lincoln park area of Penn Hills. Many of the homes were torn down and it's has been neglected over the years due to it being closer to the city side of Penn Hills. It definitely would bring money into the neighborhood if they would build homes and invest in this part of Penn Hills.	Lincoln Park Investment
Amount of garbage on roads, the high taxes, drug houses	Litter
Blight litter undesireables	Litter
cleanliness	Litter
entirely TOO MUCH LITTER!!	Litter
Garbage in our streets and storm drains	Litter
Garbage throwing on streets. Neighbors overgrown Trees on my property	Litter
Litter	Litter
litter and crime	Litter
Litter and invasive knotweed. (I'd love to see the knotweed harvested and used to make toilet tissue.)	Litter
Litter and sidewalks	Litter
Litter and storm drains being constantly covered with debris	Litter
Litter and the curb appeal, community improvements that would entice new businesses to consider moving to or starting up in Penn Hills. Roadways and major commuter travel routes are outdated for the level of traffic and commuters. Construction projects are not planned or timed appropriately and road closures and contruction projects are not communicated in real-time or with advance	Litter

notice to warn/inform residents.

UPDATE AS OF **4/11/2024**

JACKSON/CLARK PARTNERS

Top Issue In The City

Top Issue Category

Litter, bad rep, no sidewalks, no where to sit and eat/drink - no destination	Litter
Litter, high taxes	Litter
Litter, roads, and code enforcement	Litter
litter, speeding and unkept houses	Litter
Litter, trashy looking houses/yards, bad street conditions, poor school district, lack of restaurants, no safe place to walk	Litter
Littering	Litter
Littering loose dogs drug activity poor roads and upkeep	Litter
Looking run down, trash on the roads.	Litter
street trash	Litter
Trash	Litter
Trash	Litter
Trash, crime, guns	Litter
trash, trash, trash	Litter
Businesses that create good paying jobs, like Amazon. We have the land.	Living Wage
Lack of employers offering adequate pay to sustain families	Living Wage
100 workers on a small job instead of scattered workers throughout Penn Hills getting repairs done	Local Government
A lack of imagination on the part of Penn Hills's leadership. Seriously. What is it with all of the car dealerships, gas stations, automotive parts stores, and car washes? From looking around, you'd think that cars were the dominant form of life around this place.	Local Government
Corrupt politicians	Local Government
CORRUPTION in Government, School Board No response to calls for action.	Local Government
Democrat leadership	Local Government
democrats ruining the area for the last 40 years	Local Government
Finances and how they are used or aren't used	Local Government
Getting along in all aspects of goverment and school.Division of the people, not going into a store because the owners are of different race, we are all trying to get by	Local Government
Government	Local Government
Government	Local Government
government action	Local Government
Government. Leadership	Local Government

Top Issue Category Top Issue In The City Lack of response from government regarding major issues such as crime and lack Local Government of businesses. lack of response from those in charge Local Government Lack of responsibility & accountability - politicians (including school board) caring Local Government only about their power and residents not caring about maintaining municipal or personal property (litter and property care maintenance). Lack of transparency from government, absence of any major retailer Local Government Leadership/financial management Local Government Local Government response to the needs of the residents and neighborhoods. Local Government Management of township in connection with the influx of people that donâ€[™]t Local Government have "community valuesâ€⊡and don't find interest in preserving our township. More municipal services Local Government One party government Local Government Our government needs to be for the people not themselves Local Government Overspending Local Government PH,s NOT giving back. PH's taking your money and NOT giving back. Local Government politics and taxes Local Government Poor leadership Local Government Relationship between municipality leadership and PHSD school board, Penn Hills Local Government needs more sidewalks, Rodi Road needs a turn lane to help with traffic flow. Same Government that is NOT doing anything, Lost & Found Pharmacy Local Government experiencing severe financial difficulties right now The fact that residents are responsible for paying back embezzled money that the Local Government perpetrators have yet to pay back. Water and sewage bills this high are criminal. The terrible mayor. Local Government Mental health, family involvement Mental Health Services Age of residents, too old. **Need Young Families** ageing/declining population **Need Young Families** attracting young families **Need Young Families** Keeping people with young children from moving away **Need Young Families** Need more younger families moving into township by improving reputation of the **Need Young Families** school district. Need to attract younger people with more current businesses and trends. Need Young Families

UPDATE AS OF 4/11/2024

Starbucks, Boba Tea and places other than auto part stores.

JACKSON/CLARK PARTNERS

Top Issue In The City	Top Issue Category
/oung people	Need Young Families
getting to know the people	neighborhood Relations
didn't feel any sense of community.	neighborhood Relations
Kids not respecting property	neighborhood Relations
ack of caring for one another in general has seemed to increase, people are very self- focused	Neighborhood relations
ack of community and infrastructure and resources	neighborhood Relations
ack of community, walkability/bikability	neighborhood Relations
ack of community. Penn Hills is a diverse area and we should be celebrating and uplifting that fact.	Neighborhood relations
ack of racial integration at the community level	neighborhood Relations
ack of respect for other people's property and cleanliness	neighborhood Relations
Needs more sense of community and belonging	neighborhood Relations
No sense of community	neighborhood Relations
People who don't care about anyone but themselves	Neighborhood relations
Respect for others property	neighborhood Relations
People coming from the city with issues	New Residents
ack of parenting which contributes to an increase in crime and behavioral issues in the schools.	Parenting
Parental control in the school district. Particularly High School.	Parenting
code department doesn't seem to do job for parking and high grass	Parking
Deer overpopulation, litter, weeds on guard rails and sidewalks	Pests
Deer population and crime	Pests
DEER!!! DEER!!! DEER!!!	Pests
The treatment of lost animals - it is a appalling the way they are cared for including Hoffmans	Pets
Fie: Replacing the dogcatcher/replacing the palace high school with something far ess costly/divide enormous PH into smaller municipalities	Pets
Economic development	Planning
No real plan for the future, for growth, adaptation, dealing with climate change	Planning
poverty	Poverty

JACKSON/CLARK PARTNERS

Top Issue In The City	Top Issue Category
Poverty and apathy/disrespect for themselves and the community; also can the public works department please pick up and dispose of roadkill? If it isn't part of their job duties or mission, it needs to be!	Poverty
For many: prejudice resulting in a lack of trust, fairness, and equitability	Prejudice
Lack of pride in the community Litter is also a problem. Attracting new businesses.	Pride in your place
People not not taking pride of area	Pride in your place
Pride- the way other communities perceive ushigh taxes and water bills	Pride in your place
The lack of respect for the community from some of the residents, and unfortunately, that caliber of people is what is moving into Penn Hills. Someone invited the hoodlums to Penn Hills and they came in record numbers.	Pride in your place
Use to be proud. Not lately. Main shopping center very bad attitude of people	Pride in your place
Racism	Racism
Systemic racism/disinvestment - the inability to transcend the limitations imposed by the label of being a community of color	Racism
no pickleball courts, outside or inside.	Recreation
Recreation for all ages and for families to engage as well as lack of diverse businesses	Recreation
no glass recycling. A container in a parking lot would be great start.	Recycling
Rental properties and I see trash on the streets where I travel daily	Rentals
Too many rental properties	Rentals
Losing too many businesses. Better restaurants	Retail businesses
Lack of business investment	Retail businesses
A bigger Giant Eagle, more sit down restaurants	Retail businesses
Alot of the businesses are leaving or closing in Penn Hills.	Retail businesses
Appearance, there's literally, could use more business in shopping center. Flowers or decorative street lights along Rodi, Verona roads, an image standard for entering the community even a welcome sign similar to what you see leaving plum entering into oenn hillsthat entry point is inviting, we need to have that no matter which area you enter especially fromm off Robinson Blvd onto frankstown road. Try to engage churches and businesses to keep lots clean and appealing.	Retail businesses
Attracting new businesses	Retail businesses
Attracting new businesses.	Retail businesses
Attracting the right type of businesses	Retail businesses
Boring businesses	Retail businesses
bringing businesses in to help grow and attract more people to live here	Retail businesses

Top Issue In The City	Top Issue Category
Business districts are no longer clean and inviting	Retail businesses
Closing of local independent businesses	Retail businesses
Convenience store on frankstown, by hope church selling vape products and tobacco to minors. Needs to stop. No basketball hoops within walking distance, for youthNo community center that offers fitness programs (such as the old YMCA)	Retail businesses
Drawing new businesses to the municipality	Retail businesses
Economics. I see more people struggling since the pandemic. It is disheartening that storage and plasma collection spaces are opening up instead of small businesses to provide local employment.	Retail businesses
getting more family restaurants like Denny's	Retail businesses
I think it would be nice to see more independently owned businesses, esp in the Penn Hills Plaza or on Frankstown Road. So many buildings have sat vacant since at least 2021, and it would be wonderful to see gathering places (e.g., coffee shops) pop up in some of those places. I was happy that Bird on the Run made its way out here; I'd love for Penn Hills to draw either Penn Hills-based business owners into the scene or draw in locally owned coffee shops (e.g., Commonplace) into places like the PH Plaza. Also sidewalks and better cleanup of roadkill. Navigating a bend in the road on Frankstown, I almost hit two kids who had been walking on the shoulder but had skirted onto the road to avoid a dead animal. Huuuge sidewalk advocate here.	Retail businesses
it seems PH is made up of pizza shops, car parts shops, and fast food restaurants. We need more diverse businesses and restaurants. Now, we have to go to Monroeville for just about all shopping.	Retail businesses
Lack of a solid and diverse business base.	Retail businesses
Lack of a Walmart or store were clothing is available	Retail businesses
Lack of business, liter, crime	Retail businesses
Lack of businesses	Retail businesses
Lack of businesses especially restaurants	Retail businesses
Lack of businesses, roads,	Retail businesses
lack of businesses/ crime	Retail businesses
Lack of diverse businesses. Too many pizza shops and car part stored	Retail businesses
Lack of full service restaurants (not fast food or pizza joints) for a sit down meal.	Retail businesses
Lack of good places to eat.	Retail businesses
Lack of good restaurants and a no kill animal shelter	Retail businesses
Lack of higher end businesses	Retail businesses
lack of imagination in getting small businesses to open and be sustained.	Retail businesses
Lack of independent restaurants and shops	Retail businesses

JACKSON/CLARK PARTNERS

Top Issue In The City	Top Issue Category
Lack of quality business establishments	Retail businesses
Lack of quality retail shopping, quality schools	Retail businesses
lack of restaurants	Retail businesses
Lack of restaurants, amount of litter.	Retail businesses
Lack of restaurants/nightlife/entertainment and sidewalks/streetlights to make them accessible.	Retail businesses
Lack of retail	Retail businesses
Lack of retail and other businesses and the plazas that do exist look run down.	Retail businesses
lack of shopping and restaurant options	Retail businesses
Lack of small retail businesses	Retail businesses
Loss of business	Retail businesses
Loss of businesses	Retail businesses
Low business variety	Retail businesses
Many businesses and restaurants are old and run down. People will not be attracted to moving here (and brining tax money for schools, roads, etc) if we don't have anything to offer in the way of entertainment or dining	Retail businesses
More unique/local businesses	Retail businesses
More variety of retail and restaurants, more mom and pop varieties, more home cooking, instead of all of the damn fast food we have, it's crazy the limited, gross,boring options we in our community. I want to spend local, but nothing good to around. We are so behind so many surrounding communities. Almost nothing new coming in, old buildings everywhere. We don't have an affordable place to swim either, your options are a mortgage payment for a swim pass, that is insane. We could put a community /public pay as you go pool in so many places in Penn Hills.	Retail businesses
Need a few more local businesses	Retail businesses
Need more family style restaurants beside Eat N' Park	Retail businesses
Need new businesses/ fast foods/ restaurants! No KMarts, Aims, Hills, Walmart	Retail businesses
New business	Retail businesses
New business	Retail businesses
New business, litter, grass mowing	Retail businesses
new businesses	Retail businesses
No good shopping, always on news re crime, stores available have no appeal	Retail businesses
No main street, too few sidewalks.	Retail businesses
No new businesses. Too many auto parts stores	Retail businesses

JACKSON/CLARK PARTNERS

Page 16 of 30 **REPORT 19**

Top Issue In The City	Top Issue Category
No Nice sit down restaurants. No convenience store like a Target so you have to travel out of town. Sewage bill is ridiculous.	Retail businesses
No restaurants or fun places to go. Empty store fronts.	Retail businesses
Not a variety of businesses	Retail businesses
Not enough big box stores	Retail businesses
Not enough business except for car parts	Retail businesses
Not enough businesses and restaurants, not just fast food places and auto parts stores.	Retail businesses
not enough businesses for everyday, needs, restaurants or places for youth to keep them occupied	Retail businesses
not enough restaurants	Retail businesses
Not enough restaurants	Retail businesses
Not many restaurants	Retail businesses
Nothing here no restaurant or business	Retail businesses
Nowhere to shop other than dollar stores, or restaurants to dine in and have a nice meal	Retail businesses
Offering its citizens variety in food, recreation, and retail.	Retail businesses
our council and mayor do not encourage new retail and sit-down restaurants for Penn Hills. They make it very difficult for any new businesses to come here.	Retail businesses
Places to shop	Retail businesses
retail and restaurants are gone	Retail businesses
Same as above, lack of shopping, school district	Retail businesses
See above (and add lack of attractive businesses/restaurants/attractions (we lost our movie theater, any attractive family restaurants, businesses no events like food trucks one day of a week in PH Shopping Center, jazz fesitival (monroeville does this), farmer's markets (verona, monroeville, wilkins, and plum all have us beat on this). No mini golf (like plum and monroeville), breweries (like verona, monroeville), destination for outside residents to visit (like oakmont bakery, monroeville mall/convention center, huge business district, plum restaurants/businesses on Rt 286)	Retail businesses
small business opportunities in the cannabis space, ie cannabis consumption lounges for medical patients dispensaries in Penn Hills, glass shops and other and ciliary businesses that small individuals can start and run. those are businesses that would help Penn Hills and I see none of them	Retail businesses
Success of local businesses	Retail businesses

Top Issue Category Top Issue In The City Terrible shopping center, traffic, no new business except dollar stores and Braiding Retail businesses hair places, way too many car parts stores. I really feel its the people though. People walk right past trash cans and throw garbage on the ground it disgust me. lve lived here my whole life and its time to move The loss of Penn Hills Cinema Retail businesses The need for more chain/nationally known businesses & Vacant property **Retail businesses** the shopping center design/access Retail businesses The stores not staying open long enough anymore since the pandemic Retail businesses There are few restaurants Retail businesses There is absolutely nothing here but Auto parts and dollar stores, no restaurants Retail businesses Too many auto parts stores Retail businesses We are not attracting businesses that would attract new residents Retail businesses A lot of the main roads need repairs, potholes & rough areas - Frankstown & Rodi Road improvements Road need completely resurfaced not patched Assigned road by state employees over a year spot fixing frankstown rd...it would Road improvements be better to rip up road lay it all not the pieces things they are now doing.1 hour from Mt hope to saltsburgh is rediculous Bad roads, no where to shop, no new buildings or homes, PH's just not attractive to Road improvements bring in new buyers fix the roads Road improvements Improving the roads getting new businesses in not dollar stores and auto parts Road improvements stores that actual businesses that provide taxable Revenue and jobs well paying jobs for the community. Managed Road work be better controlled Road improvements Need another red light, or at least a stop sign on Rodi Road. Possibly at or near Road improvements Rodi Road and Duff Road intersection. Potholes lack of road care, graham blvd Road improvements Potholes, lighting, poor conditions of houses, unkept houses Road improvements Raggedy streets and the lack of a variety of affordable stores/ deli's that are open Road improvements late. Road conditions Road improvements Road conditions. There's terrible holes in the road in many places that were dug up Road improvements and patched improperly. I've never seen so many bad patch jobs in my life. Road work hate it makes me late for work Road improvements Road work/ Traffic Road improvements roads Road improvements

Top Issue In The City	Top Issue Category
Roads	Road improvements
Roads and speeders	Road improvements
Roads could be better	Road improvements
Roads need paved/fixed	Road improvements
Rodi Road improvements and beautification/facilitation of Rodi Plaza, the massive parking lot could be reduced and mixed with green spaces & community areas and a logical traffic flow to give Penn Hills a downtown area with character and usable green space.	Road improvements
Rodi Road is the entrance to our town and it needs expanded for safety and for appeal. It leads to Penn Hills Shopping Center that also is in disarray. It should have a warm appeal, and more diverse shops, for the people of our town.	Road improvements
same as above, property taxes and sewage too high	Road improvements
Same, crime	Road improvements
Some streets need to be paved(Jefferson Heights Rd)	Road improvements
Street conditions seem to be deteriorating. Dodging potholes has become a sport. Too many empty storefronts.	Road improvements
Street maintenance and lack of sidewalks	Road improvements
Street repairs	Road improvements
terrible side streets, lack of walkability, no sidewalks, cars park on narrow streets, no good parks year-round	Road improvements
The. non primary roads need to be resurfaced	Road improvements
Too much construction at the same time which backs up traffic	Road improvements
Transportation and roadways narrow and get stuck easily	Road improvements
Concerns of safety and school quality	Safety
Crime in parts of the city	Safety
General safety	Safety
Overall safety (sidewalks, crosswalks, lighting, crime prevention)	Safety
Police presence & not having any kind of WRITTEN information of what is happening in the town	Safety
Public safety; garbage on roads and on local businesses property-overall appearance of community is not welcoming at all. Frankstown and Rodi Roads look like garbage dumps and they're the main entrances to Penn Hills	Safety
road safety and crime	Safety
Safety	Safety
Safety	Safety

Top Issue Category Top Issue In The City Safety & need for new businesses Safety safety & pride Safety Safety (in certain areas) Safety Safety and abandoned houses and lots. This is a walking community for most and Safety the overgrowth causes people to walk in roads Safety and businesses Safety Safety and car theft. Speeding. Safety Safety and clean up of many neighborhoods Safety Safety and clean up. Enforce code for those who let their grass trash and weeds get Safety overgrown. Safety and money Safety Safety and more help in the schools. Our schools need better security and Safety administrative support. Safety and no sidewalks Safety Safety and security and water authority Safety Safety- bad schools- abandoned homes- people who don't care for their homes Safety and take pride in their neighborhood- taxes too high- sewage too high- Now too much low income housing has killed hard working middle class Safety in driving, high taxes, houses poorly cared for Safety Safety, crime Safety

UPDATE AS OF 4/11/2024

JACKSON/CLARK PARTNERS

Page 20 of 30 **REPORT 19** **Top Issue In The City**

Top Issue Category

Safety, guns, crime	Safety
Safety, high taxes, water and sewage costs,	Safety
sometimes concerned about safety	Safety
There seems to be constant gun fire a couple of miles from here in Crescent Hills. It's very concerning.	Safety
Bad school district.	Schools
behaviors of students in school & lack of support for teachers - we MUST create better support for teachers to better our education system	Schools
Education	Schools
Education of the young people	Schools
enough teachers	Schools
I don't claim to be as aware of the issues as I should be. I didn't grow up around here, but where I grew up, we had good public schools and nearly everyone went to the same school. In my neighborhood, it seems like every child must go to different schools based on how many school buses there are.	Schools
Likely the quality of schools.	Schools
Low school ratings.	Schools
Need better schools	Schools
Poor school rankings, no decent shopping areas	Schools
poor school system, ywca closed	Schools
Poor schools and taxes	Schools
poor schools, high crime	Schools
Public school quality maybe	Schools
quality and financial responsibility of the school system	Schools
Quality of education in schools	Schools
Quality of the school district.	Schools
School and business	Schools
School bus issues and education	Schools
School choice	Schools
School concerns. Taxes	Schools
School district	Schools
School district	Schools
School District - behavioral, support, activities for the children	Schools
School district and sewage debt	Schools

Top Issue Category Top Issue In The City School district finances Schools Schools School district needs improvement School district rating Schools School District/Crime reports Schools Schools School improvement, safety School system Schools School taxes Schools School taxes. Quality of education and safety of our middle and high school. Litter Schools and abandoned properties are affected by our school issues which is destabilizing our community School test scores, ratings and perceptions Schools and taxes. Schools Schools have become tougher places, both in reality and perceptually. How do you Schools get buy-in as to the value of learning from all students and families?Penn Hills sometimes gets knocked as being a tough place but the reality varies greatly across the municipality. Schools. Schools Schoolsâ€"â€"crime Schools Seems to be the school district rating Schools terrible schools high sewerage Schools the awful schools Schools Schools The failing schools the image of the Penn Hills School District Schools The school district Schools The school district Schools The school district Schools The school district Schools Schools The school district has a bad reputation. As a graduate, I don't trust it as a place of

learning excellence for my kids.

JACKSON/CLARK PARTNERS

Top Issue In The City

Top Issue Category

The School District's ratings (making sure we are providing a quality education to our kids) and Safety / Crime Related issues the police don't seem to be doing their jobs very well. They need a system for taking reports and working more closely with the community. I feel like police reports that get filed go into a black hole some times and nothing really gets done. I'd like there to be a somewhat transparent system around the police reports being filed with the ability for people to track status on the progress of them. I saw recently they called in the Pittsburgh Police Dept to help out which is good, but we should put some things in place here.	Schools
the school system	Schools
The schools	Schools
The schools	Schools
The schools aren't improving, but slipping	Schools
The state of the school district. Average test scores too low and too much fighting and bullying.	Schools
Lack of services for seniors beyond what us offered via The Department of Aging.	Senior Services
Snow removal, our neighborhood seems to be the last to get plowed	Snow Removal
Bad drivers speeding, going through red lights; littering; dead animals left on roads; not cutting down weeds along roadways or removal of felled trees; Lack of sidewalks especially leading to bus stops.	Speeding
Reckless driving	Speeding
Reckless driving	Speeding
Speed of vehicles	Speeding
SPEEDING	Speeding
Speeding	Speeding
Speeding and litter	Speeding
Speeding and littering	Speeding
Speeding and stop signs	Speeding
Speeding cars	Speeding
Speeding cars and shootings and businesses that don't clean their sidewalks in the winter	Speeding
Speeding, bad roads	Speeding
Speeding, litter, crime, and gun violence.	Speeding
Speeding, roads in horrible shape, litter, safety.	Speeding
No monthly street cleaning, they clean city streets we pay enough taxes in Penn Hills to have street cleaning.	Street Cleaning

Top Issue In The City	Top Issue Category
Penn hills needs to clean streets more often and hold homeowners and renters more accountable for how they leave the property looking	Street Cleaning
street cleaning and snow removal	Street Cleaning
Lighting	Street Lighting
More lightening	Street Lighting
Street lights and lack of sidewalks	Street Lighting
(1)High property taxes and the (2) horrible condition of Rodi Road	Taxes
Failing economy and high taxes	Taxes
Finances (taxes), practical realistic fiscal leadership for school and township, raising up young workers: what will you do when the maintainable crews retire? Ongoing support and recruitment of quality law enforcement.	Taxes
Hi taxes	Taxes
high real estate taxes, in danger of losing our home	Taxes
High school taxes, abandoned propertiesboth business and homes.	Taxes
High taxation	Taxes
High taxes	Taxes
High Taxes - Mail Delivery - Sewage Fees Penn Hills is not what it used to be and taxes should NOT be this high especially for those who have never had children and have been her for so long. Taxes should NOT go up until reassessed when you SELL your home!!	Taxes
High taxes and empty homes	Taxes
High taxes and making sure the schools are enticing to young families	Taxes
High taxes and no beautification standards	Taxes
High taxes and water	Taxes

JACKSON/CLARK PARTNERS

Page 24 of 30 **REPORT 19**

Top Issue In The City

Top Issue Category

High taxes and water and sewage bills, lack of effective efficient bus services for our children	Taxes
High taxes,	Taxes
High taxes, high sewage rates and decline in quality of education	Taxes
High taxes, low quality middle school and high school education.	Taxes
Hmmmost likely property tax increases. We have many low income families residing in Penn Hills and I know that some of them worry about being pushed out, similarly to other already gentrified areas in the city.	Taxes
Improving the tax base and schools.	Taxes
increase in taxes	Taxes
Insane property taxes. Water costs are also way too high (Oakmont water authority)	Taxes
Keeping taxes affordable	Taxes
Low tax base	Taxes
Municipal taxes are too high.	Taxes
Paying high property, school taxes when you have no children and or they no longer attend Penn Hills School District. Especially if one is a Senior, disabled and on a fixed income. Also why do Penn Hills residents have to pay Allegheny County taxes? When residents reside in a Municipality.	Taxes
Reduced taxes for seniors	Taxes
SCHOOL COSTS/TAXES	Taxes
School tax	Taxes
School tax hikes and Safety in some areas	Taxes
School Tax increases	Taxes
School taxes	Taxes
School taxes	Taxes
School taxes	Taxes
School taxes and water/sewage costs	Taxes
School taxes for seniors	Taxes
School taxes going up at an illegal rate. Why was nothing ever done about the cooked books issue on the school board?	Taxes
School taxes here are way too high	Taxes
School taxes, school safety, crime	Taxes
Tax's water, and sewage bills are ridiculous	Taxes
Taxes	Taxes

Тор	lssue	In	The	City
-----	-------	----	-----	------

Top Issue Category

Taxes	Taxes
Taxes	Taxes
Taxes & the financial legacy (lack of fiduciary responsibility)of the former school board.	Taxes
Taxes and road re-surfacing	Taxes
Taxes and school district, water bills	Taxes
Taxes are too high (Specifically School Taxes)	Taxes
Taxes, Schools, businesses (enough with the auto shops and pizza places) appearance	Taxes
Taxes, crime	Taxes
Taxes, inequity.	Taxes
Taxes, local government, trash	Taxes
taxes, safety, poor leadership	Taxes
TAXES, WATER AND SEWAGE COSTS, SHOPPING DISTRICT IN DECLINE	Taxes
Taxes. Water & sewage rates too high	Taxes
Taxes. Lack of a fancy coffee shop.	Taxes
the cost of taxes and the high water/sewage bill	Taxes

Top Issue Category

Top Issue In The City	Top Issue Category
Cars and traffic	Traffic
Passing traffic throughs trash from the windows into our street	Traffic
People not obeying traffic laws	Traffic
The crazy traffic in the busy Rodi Rd	Traffic
Too much traffic on Rodi Road.	Traffic
Traffic and lack of police presence	Traffic
Traffic density	Traffic
Traffic on Rodi Road.	Traffic
Traffic, lack of sidewalks.	Traffic
Vehicle traffic violations	Traffic
A T line to Penn Hills would really be a boon for residents and businesses.	Transit
Bus stop coverings	Transit
Lack of accessibility	Transit
More bus routes into the city and surrounding areas	Transit
Need a car to go anywhere, stores and places are far away, no recreation, place is ugly, poor government situation.	Transit
Public transit	Transit
public transportation, cleanliness, control deer population, curb appeal on Frankstown and Rodi	Transit
Same as on my block	Transit
Senior transportation	Transit
Transportation	Transit
Transportation Litter and drugs	Transit
Transportation, education/mental health services, cultural respect	Transit
Where I live it's hard to get down Jefferson Rd	Transit
Gosh. I honestly think it's too big. But something that could be easily solved: can we get an updated trash collection schedule?	Trash pick-up
1 of them is the high water bill! :(Utilities
Bills extremely high	Utilities
Cost of water/ sewage	Utilities
Dater and sewage and school systems have went downhill	Utilities
Ensuring that utilities prices are kept in check, especially water/sewage; increasing home ownership; expanding small business opportunities;	Utilities

Top Issue In The City	Top Issue Category
Extremely high water/sewage bills	Utilities
Gettin rid of our water/sewer penalties and lowing those costs.	Utilities
High sewage bills	Utilities
high sewer bills	Utilities
High water and sewage bills, lack of nice places to shop and eat, roads, school district	Utilities
High water bills and little diversity in police department	Utilities
Price of water and sewage	Utilities
Price of water/sewage is too high. Was raised to cover repairs and has stayed high. Hard for a senior on fixed income.	Utilities
Seems to be declining, aging. The damn water bills	Utilities
Sewage and water bills	Utilities
Sewage bills	Utilities
Sewage costs and neglected/abandoned properties	Utilities
Sewage rates. Many people cannot afford	Utilities
sewage, taxes, safety	Utilities
Sewer/water rate, poor school system and high school taxes	Utilities
the excessive cost of sewage bills	Utilities
Utility Billsespecially water and sewage	Utilities
Water / sewage/ safety, taxes	Utilities
water and sewage expense	Utilities
water and sewage rates	Utilities
Water bill which we pay because of poor decisions. Also School Ratingsonly a 2. My grandchildren go to Penn Hills schools and have done very well. The Elementary up to the High School have very good teachers, programs and an excellent music department and sports opportunities.	Utilities
Water bills	Utilities
Water sewage crime	Utilities
Abandoned and rundown houses, and LITTER! Penn Hills is getting to look like a trash dump.	Vacant Properties
Abandoned houses	Vacant Properties
Abandoned houses, lack of new businesses	Vacant Properties
Empty houses	Vacant Properties

Top Issue In The City	Top Issue Category
Reverse the decline and growing blight. Develop old USS Atlas Cement property into a new business hub with help from Harrisburg once new Southern Beltway ends at Thompson Run and connects with Parkway East (I-376) to further connect with the PA Turnpike.	Vacant Properties
Run down and empty buildings	Vacant Properties
The old Police station	Vacant Properties
The old Police Station being vacant	Vacant Properties
The old Police Station just sitting vacant, No billboard at top of Rodi Rd to know what's going on in PH's, Family Dollar on Frankstown Rd	Vacant Properties
To many vacant businesses	Vacant Properties
Too many houses that are vacant, too many renters as opposed toOwners, resulting in not enough home improvements, and pride in homes.	Vacant Properties
unoccupied homes/home owners not keeping their homes up/unoccupied store fronts/businesses/business es where storefronts look terrible.	Vacant Properties
Vacant properties, lack of police visibility, lack of consideration of very late fireworks	Vacant Properties
Vacant property	Vacant Properties
As mentioned I think increasing connectivity for walkers and public transit users can help solve a lot of issues that Penn Hills faces. Increased public transport and sidewalks can help those who need jobs get to places when they don't have a car. It will reduce pollution in our area and likely increase economic output when paired with less restrictive zoning regulations and parking minimums. If the area was supported with more public transport, it can help create transit oriented development, which can assist in the creating of affordable homes and more connected communities.	Walkability
Every suburb could use more sidewalks to improve walkability.	Walkability
Lack of sidewalks	Walkability
Lack of sidewalks	Walkability
Lack of sidewalks - littering - speeding	Walkability
Lack of sidewalks for easy travel, and lack of dining places. We usually have to drive to Monroeville for this.	Walkability
Lack of sidewalks, litter, code enforcement. Landlords of residential and business properties don't take care care of thd propertyto make them safe attractive.	Walkability
Lack of sidewalks. Accessibility to stores. Stealing.	Walkability
Low density and lacking walkability	Walkability
More sidewalks and traffic lights	Walkability
No side walks. A safe space for the youth	Walkability
No Sidewalks	Walkability

Page 29 of 30 **REPORT 19**

Top Issue In The City	Top Issue Category
No sidewalks.	Walkability
Not enough sidewalks, many cars speeding. Speed bumps and/or additional stop signs tp slow down traffic.	Walkability
Sidewalks	Walkability
Sidewalks	Walkability
Sidewalks	Walkability
Sidewalks (poorly maintained or don't exist at all)	Walkability
Sidewalks, non-profit services for low income households, community engagement activities, tax breaks for small businesses to fill in the litany of open spaces, etc.	Walkability
Sidewalks, places for High School kids to be, more parks with sports area	Walkability
Too car dependent. Walking or cycling anywhere is risky. Not conducive to an outdoor lifestyle.	Walkability
Unsightly sidewalks that a lot of them don't go anywhere	Walkability
the welfare of all residents	Welfare of Residents
Community events and activities for youth	Youth activities
CREATING PLACES THAT YOUTH CAN GO TO SOCILIZE WITH OTHERS INSTEAD OF ROAMING STREETS GETTING INTO TROUBLE	Youth activities
Lack of investment in our children	Youth activities
No activities for young people to go to, no sidewalks	Youth activities
No place for the kids to hang out.	Youth activities
Places for teenagers to hang out	Youth activities
Planning department has not fulfilled promise of recreation for kids, new or renovated housing	Youth activities
There isn't a good and safe place for kids/ teens to go after school, especially since the YMCA closed	Youth activities
Violent youth.	Youth activities
Youth center/ taxes/ school district	Youth activities
Youth programs	Youth activities
Youth. We need to focus more on our youth.	Youth activities